

6/5/2020

Dear Family and Friends,

I would like to thank all of you for your words of encouragement throughout this unique time. Our success at keeping this virus at bay is due to this support. I want to thank the families who have been understanding and the staff who have been so consistent. Most of all, I want to thank the people who live in our communities. It is a difficult time and you have handled it with grace and appreciation, so thank you.

To date, Rockford and Peoria have been without any cases of COVID-19. Grand at Twin Lakes and Robbins had 2 or less each, both a month ago. Jackson Park and Coles both had several cases with no new cases over the last month. These include both staff and residents. Each community will communicate directly with their residents and families if they have even one positive case.

We have been actively testing both residents and staff. Identifying who has the virus early will assist us in preventing the spread of the virus within our communities. Our plan is to test all staff and residents on a monthly basis. If we have one or more positive results, we will be testing seven days after the first test. Weekly testing will continue until we have all negative results, followed again by monthly testing. As you know, this is contingent on our ability to get enough diagnostic tests and technicians.

It is important that we get results on every person in the community. Please encourage your loved one to go along with this program. These tests are of no cost to you. Testing is billed to each person's insurance to be paid in full without charging any copay or deductible. If the individual does not have insurance, the lab will bill the state of Illinois.

The Illinois Department of Public Health is working on a plan to reopen our congregate settings in a gradual manner. They state that the steps will be data and metrics driven. We will continue as is until instructed to do so by IDPH.

It is important for everyone to understand that the Virus is not gone and this crisis is not over. We appreciate how difficult it has been to follow all of the protocols we have put in place. These steps and limitations will stay in place for a while longer. Your support in this unique situation has been and continues to be our strength.

Thank you,

A handwritten signature in black ink, appearing to read 'DOP' followed by a stylized flourish.

David Pokorny
Director of Operations
Grand Lifestyles