

Update: 03/20/20

Dear Family and Friends,

I would like to give a brief update on our community efforts to keep everybody safe. It has been one week since we instituted non-essential visitation to our communities and started our screening process for all staff and deliveries. The process has been going as smooth as can be expected across the board. For the most part, everybody is very understanding.

To date, we have no confirmed cases in any of our communities. We have been working with the Illinois Department of Public Health (IDPH) and the Center for Disease Control (CDC) on preparing for any changes we may see. Our current goal of keeping the virus out of our community is still our priority and to date, we have been successful.

The following changes have been made over the last 7 days:

- We have canceled all group activities.
- We have increased housekeeping for consistent common area sanitation.
- We have increased screening for all of our residents in the community with daily temperatures and symptom identification.
- We have rearranged furniture to encourage social distancing
- In some cases we have switched meals to 100% in room delivery for meals and if the footprint of the community allowed for it, we created social distancing for meals.
- We have trained all staff on infection control as outlined by the CDC
- We hope to have a communication tool in place very soon for those who would like to have a video conversation with their loved ones.
- Several residents have opted to stay in their rooms at all times and we have accommodated them. This is a personal decision and we respect it.

We are in uncharted territory right now and will continue to use resident safety as our primary decision making guide. One thing that has become abundantly clear, our staff is here for the right reason. They have heeded every directive with grace and determination. If we can take one positive out of all of this, it is in knowing that we are blessed with employees who care deeply about our residents and each other.

Thank you all very much for the love, support and understanding, and remember we all need to come together on this by staying apart.

David Pokorny
Director of Operations